



IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Michael HARVILLE, et al.

Confirmation No.:

Application No.: 10/698,196

Examiner:

Filing Date: 10/30/03

Group Art Unit:

Title: SERVICE MANAGEMENT USING MULTIPLE SERVICE LOCATION MANAGERS

**Mail Stop PGPUB Drawings
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450**

DRAWING TRANSMITTAL LETTER

Sir:

Enclosed herewith please find:

() _____ sheets of redlined drawing(s) which indicate proposed changes to the drawing(s). Upon approval of these proposed changes, formal drawing(s) will be submitted.

() _____ sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) which accompanied the Office Action dated _____.

() _____ sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) and approved in the Notice of Allowability dated _____.

(X) 4 sheets of formal drawing(s). Please substitute these formal drawing(s) for the informal drawing(s) originally filed.

() _____

Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

Respectfully submitted,

Michael HARVILLE, et al.

By

John P. Wagner, Jr.

Attorney/Agent for Applicant(s)
Reg. No. **35,398**

Date: **01/26/04**

Telephone No.: **(408) 938-9060**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

Date of Deposit: **01/26/04**

Typed Name: **Desiree Caldwell**

Signature: 